

Charity Care Report – FY 2016

Full Health Commission - May 15, 2018



San Francisco Department of Public Health
Office of Policy & Planning

Agenda

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Charity Care Overview and Background

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FY 2016 Charity Care Annual Report - City-Wide Charity Care Trends

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FY 2016 Charity Care Report - Hospital-specific charity care data

Charity Care Ordinance and Reporting Hospitals

- **San Francisco Charity Care Ordinance 163-01 passed in 2001**
 - Requires hospitals to notify patients about free and discounted services
 - Requires hospitals to annually report charity care data to DPH

“Charity Care is emergency, inpatient, and outpatient medical care, including ancillary services, provided to those who cannot afford to pay and without expectation of reimbursement”



** Reports voluntarily*

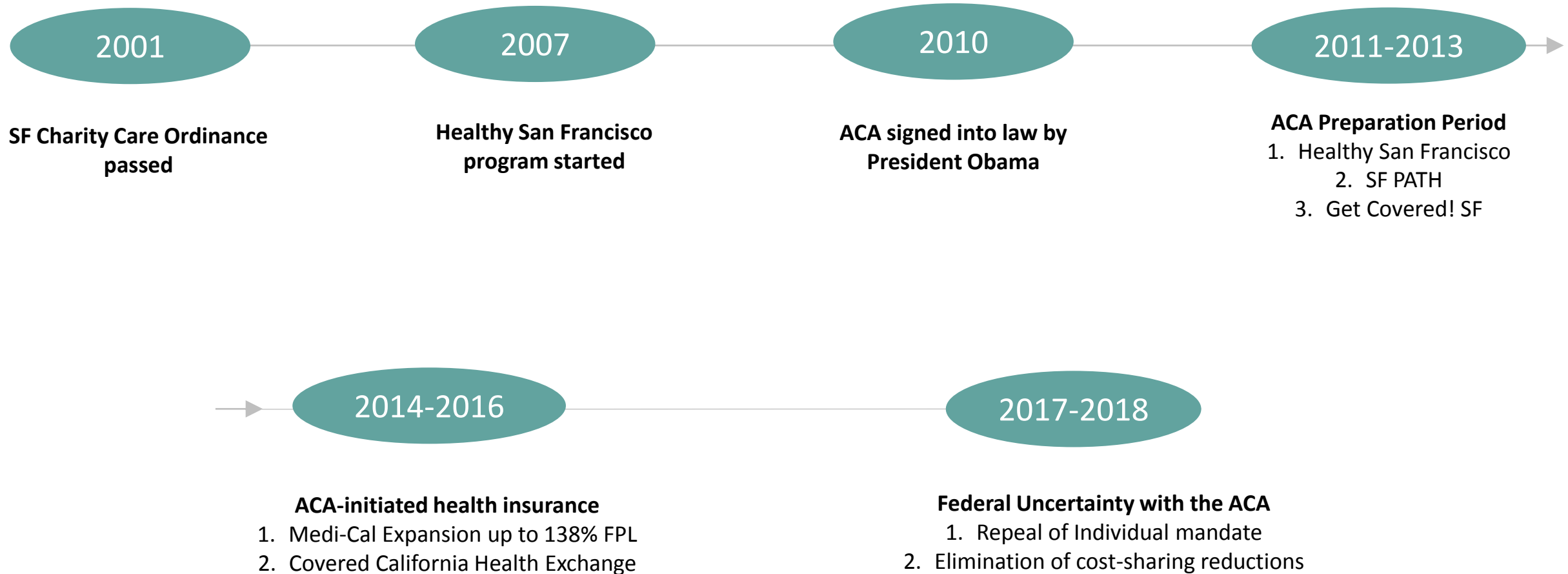


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Charity Care Landscape: Timeline



Charity Care Report Overview

Goal: Understand and present trends related to charity care in San Francisco

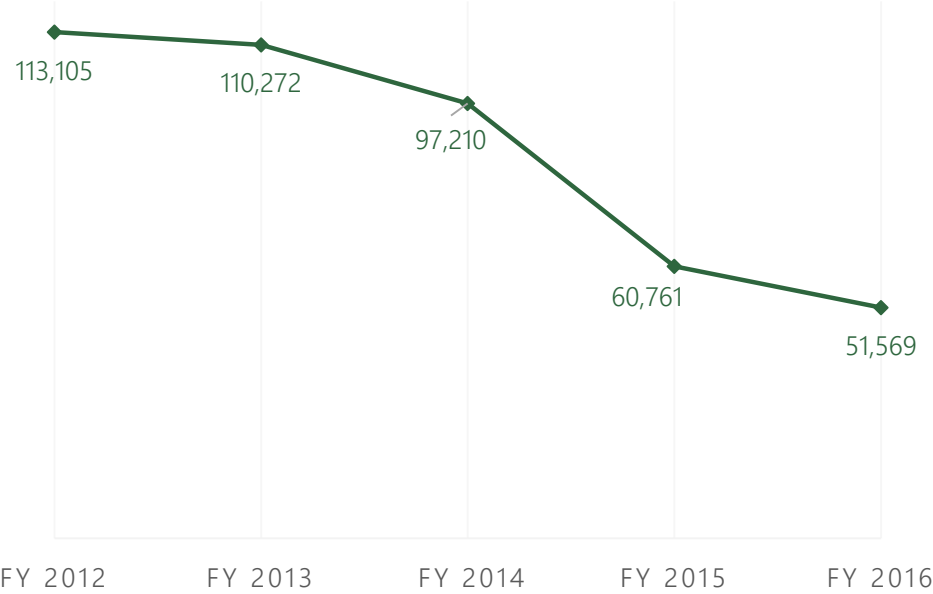
- **Tracks traditional charity care and HSF populations**
- **Showcases City-wide trends and hospital-specific data**
- **Engages representatives from the mandatory and voluntary reporting hospitals for development and review**
- **Completed and presented to the Health Commission annually**

City-Wide Charity Care Trends

- **As expected with continued implementation of the Affordable Care Act, Charity Care has declined in San Francisco.**
- **The charity care declines continue to be greater for Healthy San Francisco, likely because program participants are accustomed to actively participating in their health care and have greater support to transition onto ACA-sponsored health insurance.**
- **Traditional Charity Care will continue to be essential for the hard-to-reach population and for those who cannot access insurance.**

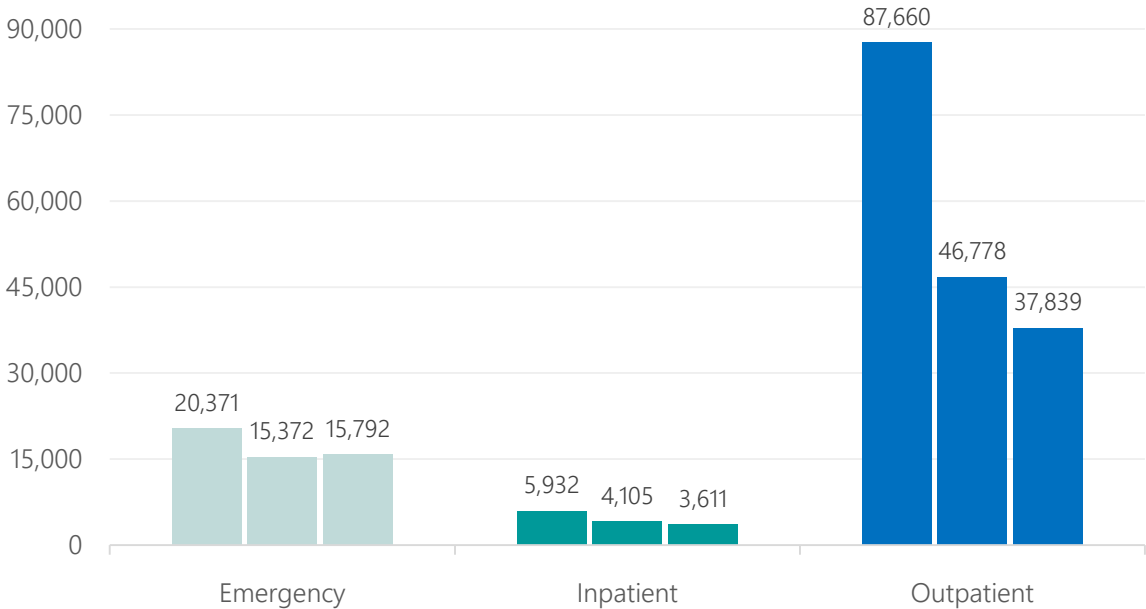
As expected with continued implementation of the Affordable Care Act, Charity Care has declined in San Francisco.

Unduplicated Charity Care Patients, FY 2012-2016



Charity Care Patients declined in San Francisco

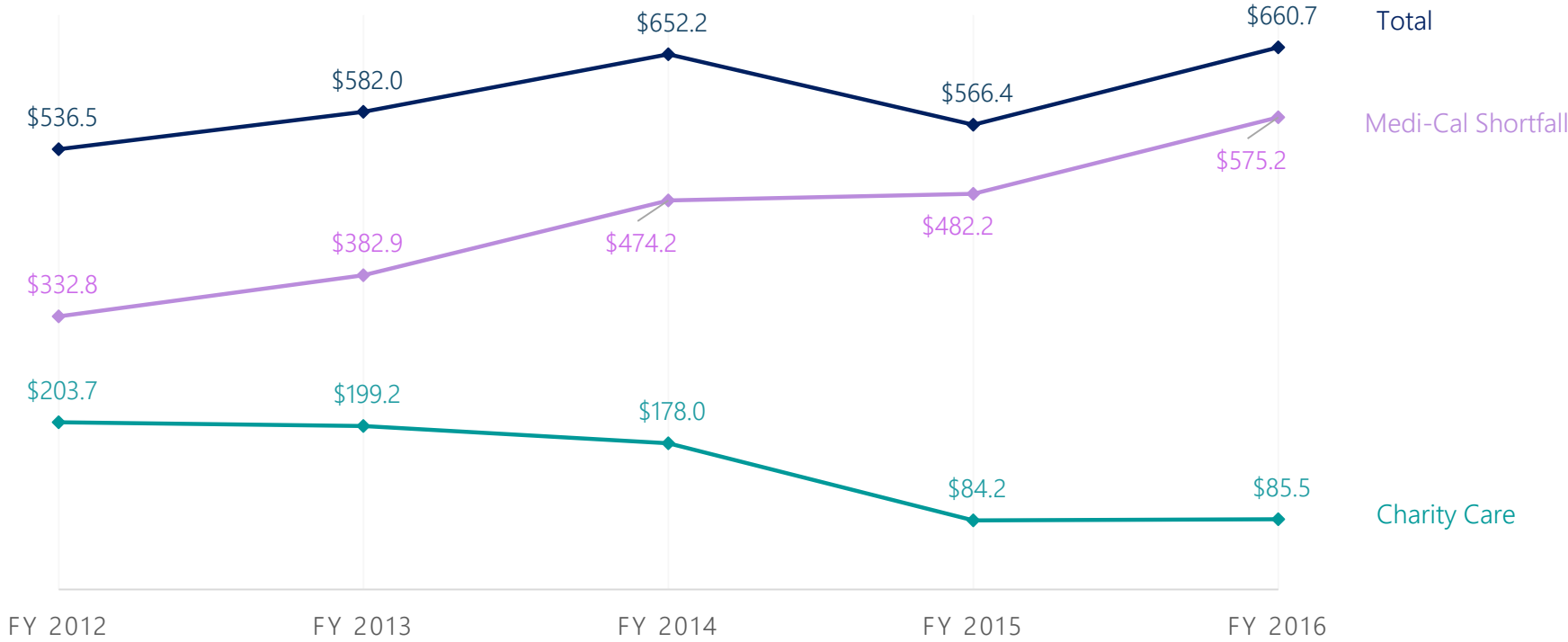
Charity Care Service Utilization: Emergency, Inpatient, and Outpatient



Utilization of charity care services overall has declined in San Francisco

As expected with continued implementation of the Affordable Care Act, Charity Care has declined in San Francisco.

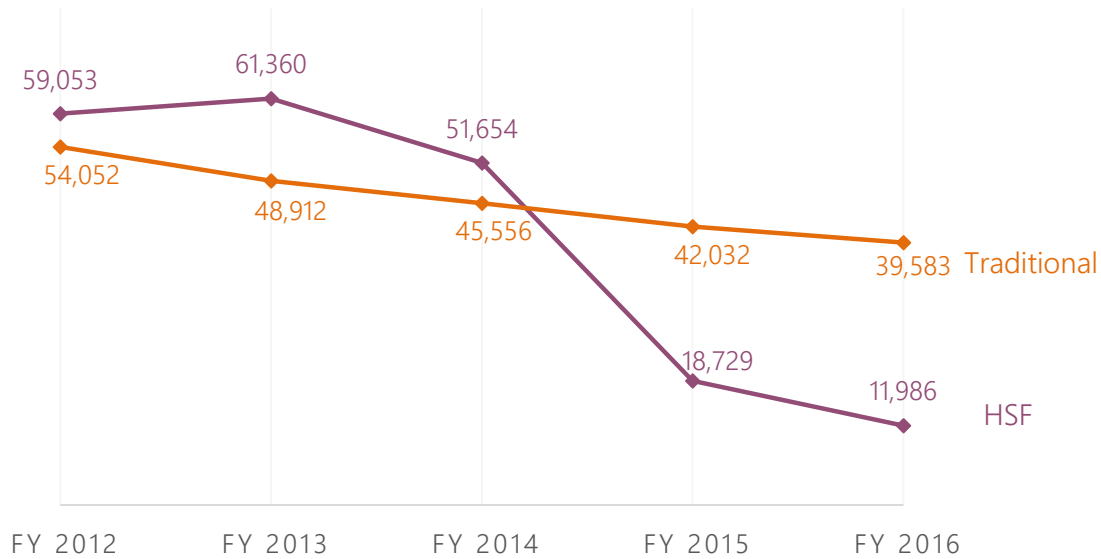
Charity Care Expenditures and Medi-Cal Shortfall, in Millions



Medi-Cal Shortfall continues to increase; Charity care expenditures are stable

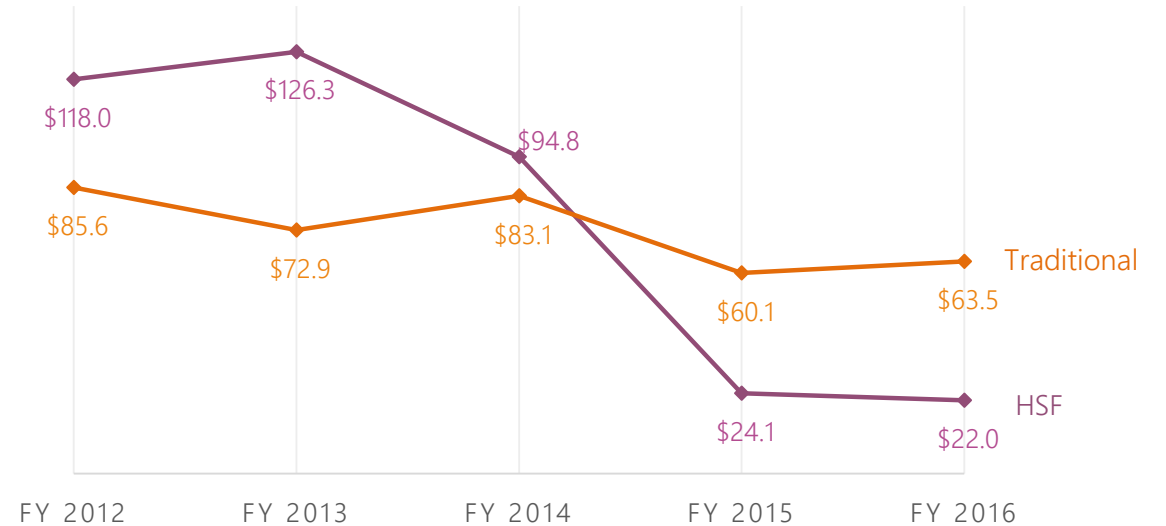
The charity care declines continue to be greater for Healthy San Francisco, likely because program participants are accustomed to actively participating in their health care and have greater support to transition onto ACA-sponsored health insurance.

HSF and Traditional Unduplicated Charity Care Patients



HSF charity care patients continue to decline more significantly

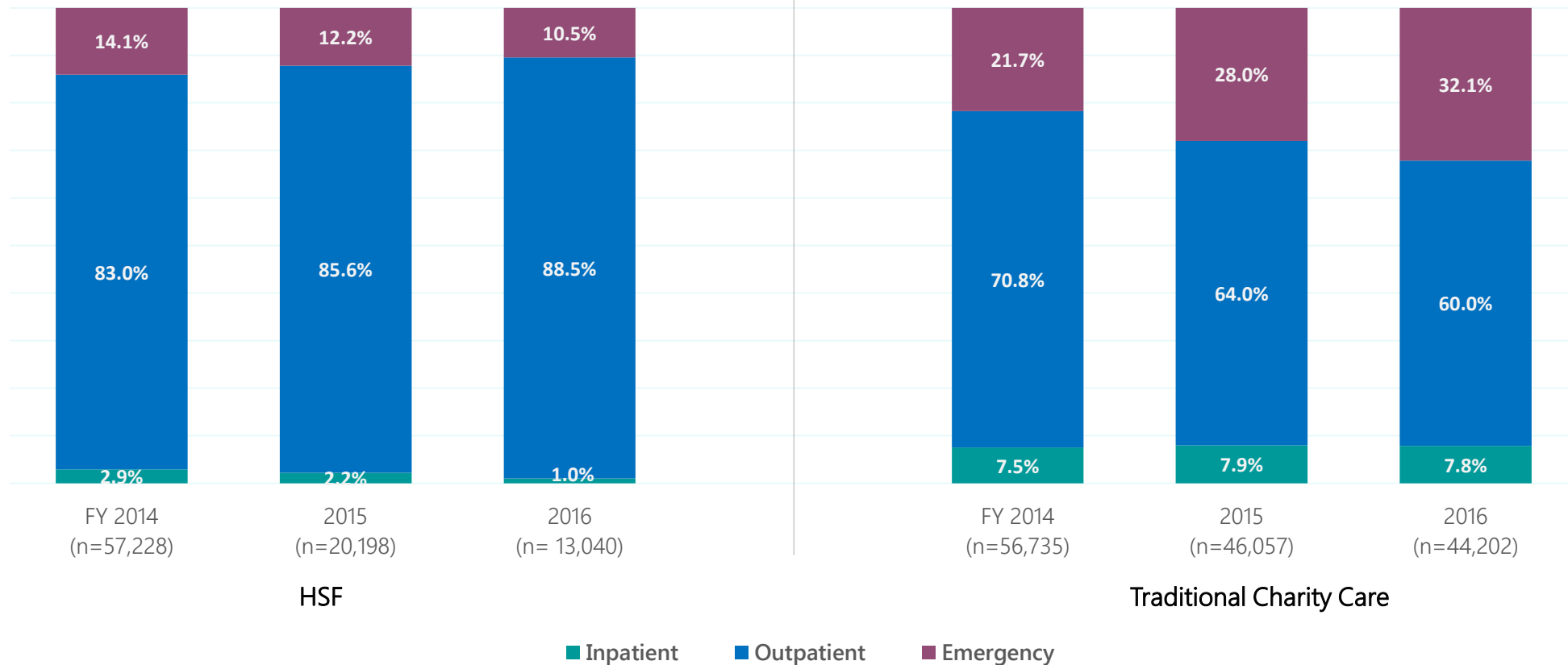
HSF and Traditional Charity Care Expenditures, in Millions



HSF expenditures continue to decline, while traditional charity care expenditures increased slightly

Traditional Charity Care will continue to be essential for the hard-to-reach population and for those who cannot access insurance.

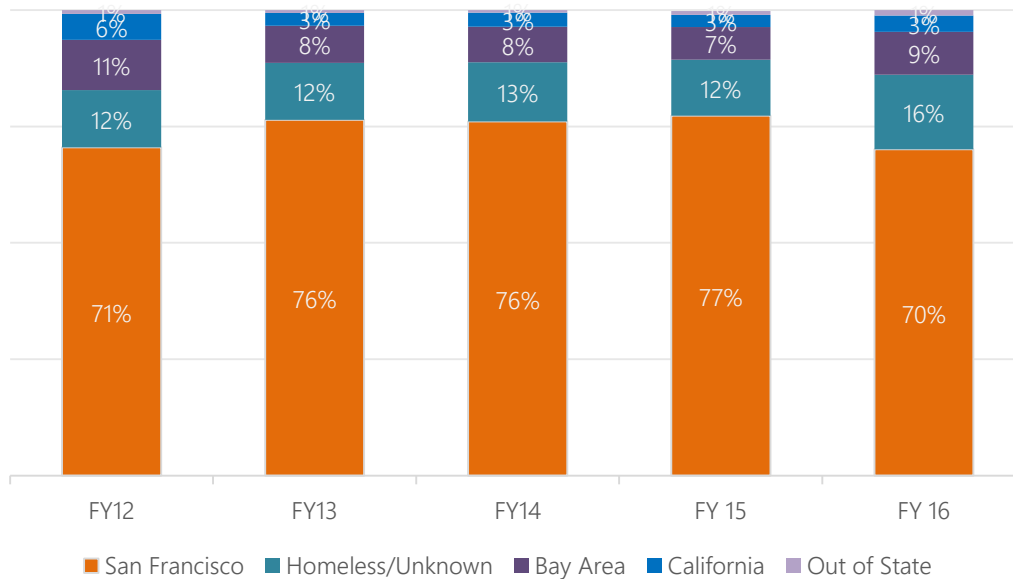
Proportion of all services for HSF and Traditional, FY 2014-2016



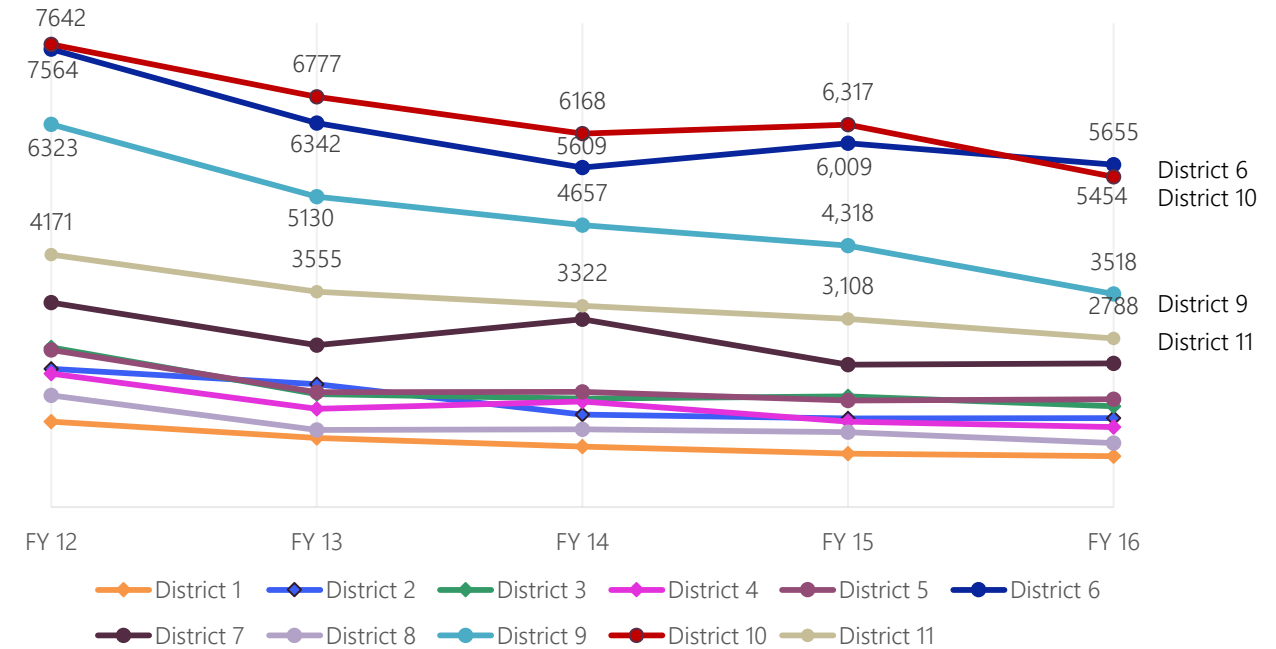
There is a steadily increasing dependence on emergency care for traditional charity care patients.

Traditional Charity Care will continue to be essential for the hard-to-reach population and for those who cannot access insurance.

Traditional Charity Care Patients by Reported Residence



Traditional Charity Care Patients by Supervisorial District

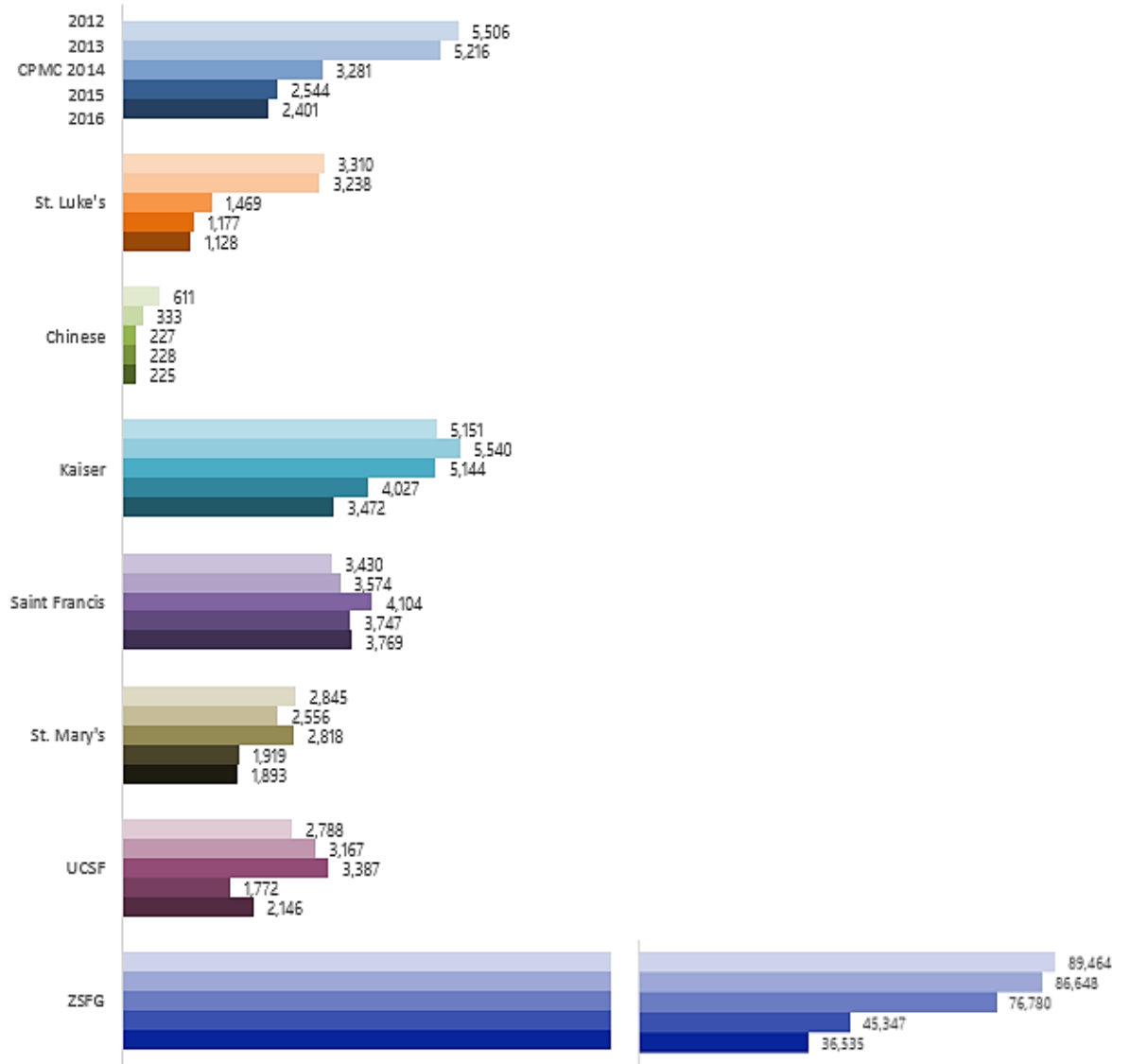


Traditional Charity Care remains relatively consistent, and continues to cover 1) majority San Franciscans concentrated in districts with lower income neighborhoods and 2) homeless residents.

Hospital-Specific Data

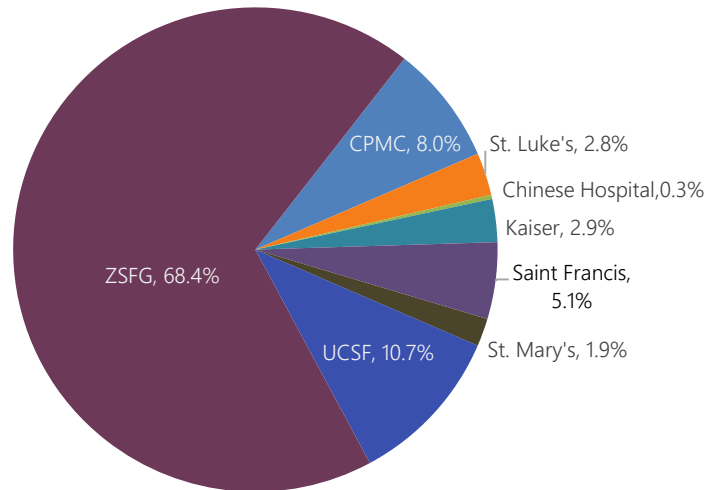
- City-wide trends in charity care patients, service utilization, expenditures, and Medi-Cal Shortfall varied among the eight reporting hospitals.

Charity Care Patients across San Francisco Hospitals

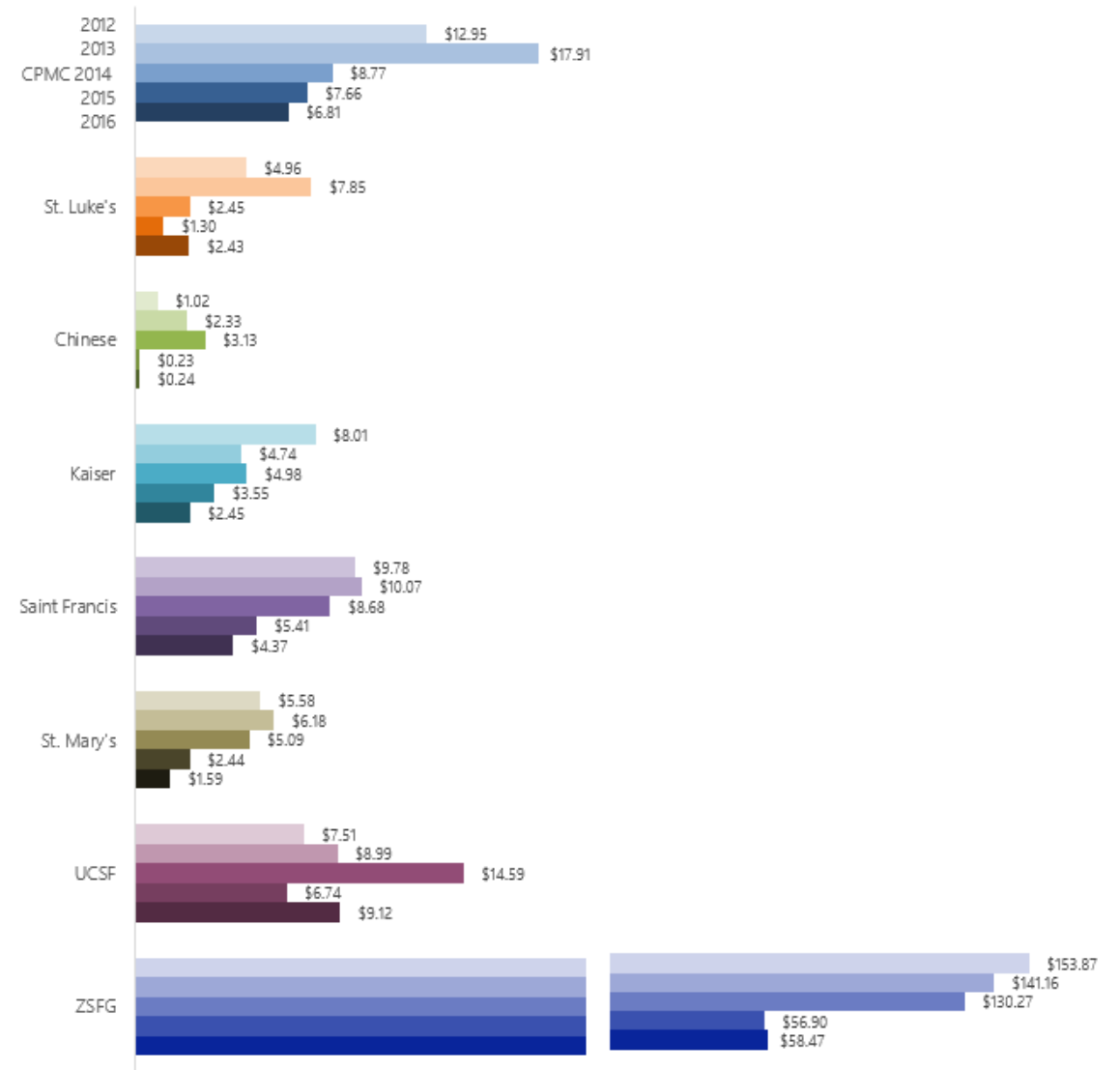


Hospital-Specific Data

Percent of total charity Care expenditures, by San Francisco Hospitals, FY 2016



Charity Care Expenditures across San Francisco Hospitals, in millions



Charity Care – Moving Forward

- **The federal administration has made changes to dismantle the ACA that may impact the health insurance and charity care landscapes for the City. Impacts for San Francisco are still uncertain.**
- **San Francisco's charity care ordinance and reports provides strong mechanisms for tracking and understanding the impacts on charity care.**